



pastmatic®

gelmatic®

mixcream

trittico®

OPTIONAL

Insight

THE KIND OF ASSISTANCE YOU ALWAYS WANTED, NOW JUST ONE CLICK AWAY

Insight is an innovative automatic machine status monitoring system available 24/7 that works through a dedicated server.

Phone assistance availability on demand provided by our specialized technicians to guarantee competent support for correct and constant functioning of your machine.

Connected via Wi-Fi, through a receiver on the machine and a router.

FEATURES:

- Your machine is always efficient and productive.
- Resolution of common irregularities without the physical presence of a technician.
- Operating error alerts.
- Direct communication with Bravo technicians and qualified experts.
- Instant and precise diagnostics to prevent irregularities.
- Eventual awareness of components that need to be replaced.



REAL TIME SERVICE AVAILABLE WORLDWIDE

INSTALLATION

Monitoring and verification of correct installation parameters upon request.



SUPPORT

Upon your request our Technical Support Department can monitor parameters of the machine and can intervene to have an instant and correct diagnostic of the issue, providing you the best solution.



CONNECTIVITY

With INSIGHT on board you can connect your Trittico to Equilibrio – innovative and efficient management system to optimize your production & Smart Scale.



ALERT

Automatic real time communication with server via e-mail with notifications alarms and suggestions highlighted with different colors, available 24/7.



RECORDING

Registration and archiving of temperatures and time of the recipes on a thumb drive (usb). Automatic generation of batch numbers.



Not available for Gelmatic and Mixcream.